

# Pavel Novikov

## Infrastructure / DevOps Engineer

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### Summary

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Infrastructure / DevOps engineer with 6+ years of experience in Linux administration, cloud infrastructure, automation, and production operations. Strong hands-on background in Terraform, Ansible, Bash/Python scripting, monitoring, incident response, and containerized services. Commercial exposure to OpenShift-based deployments, Helm-driven release workflows, and Kubernetes-related production operations.

### Key Skills

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**Core Stack:** Linux, Terraform, Ansible, Bash, Python

**Containers & Platforms:** Docker, Docker Compose, OpenShift / Kubernetes operations, Helm

**Cloud & Infrastructure:** Yandex.Cloud, SberCloud, compute, networking, IAM, VPC, load balancers

**CI/CD & Delivery:** GitLab CI, TeamCity, release support, deployment troubleshooting

**Monitoring & Operations:** Zabbix, Grafana, monitoring/alerting workflows, incident response

**Networking:** TCP/IP fundamentals, routing, VPN, firewalls, traffic troubleshooting, tcpdump

### Professional Experience

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**SysOps | DatsTeam | Jun 2025 - Nov 2025**

- Supported day-to-day operations of Linux-based infrastructure and internal services in a distributed product environment.
- Migrated configuration management from SaltStack to Ansible by rewriting existing automation into maintainable playbooks and roles.
- Deployed and supported legacy services using existing Salt-based workflows while improving operational consistency.
- Participated in infrastructure incident response and troubleshooting of service connectivity and basic network issues.

**System Administrator / Infrastructure Engineer | Jivo | Jun 2022 - Jan 2025**

- Managed cloud infrastructure in Yandex.Cloud and SberCloud using Terraform and Ansible.
- Built and maintained reusable automation for infrastructure provisioning, configuration management, and routine operational tasks.
- Wrote and supported Terraform modules for compute, networking, and related cloud resources; investigated provider- and module-level issues.
- Supported containerized internal services, including Docker Compose-based deployments, upgrades, configuration changes, and troubleshooting.
- Participated in SRE-style incident response covering cloud, networking, platform, and application-related production issues.
- Developed Bash and Python automation for backup consistency validation, DNS failover workflows, infrastructure inventory, monitoring integrations, and reporting.

### **Application Administrator | VTB Bank | Mar 2021 – Mar 2022**

- Supported production release operations in collaboration with DevOps and development teams in an OpenShift-based environment.
- Performed operational tasks through both OpenShift web console and CLI, including deployment actions, log review, pod restarts, configuration checks, and rollout validation.
- Worked with Helm-based release workflows for internal banking services; used Helm for release execution and troubleshooting, while chart authoring was limited.
- Participated in monitoring-driven production support and incident response, investigating failed releases, service availability issues, configuration problems, health checks, and external API integration failures.
- Used TeamCity and related CI/CD tooling to monitor pipeline execution, review logs, validate results, and assist with release troubleshooting and rollback activities.

### **System Administrator | ADV Web Engineering | May 2019 – Mar 2021**

- Supported office and server infrastructure for 150+ users and multiple client/internal services.
- Administered Linux servers, virtualization environments, networking, and routine operational support tasks.
- Participated in deployment workflows based on GitLab CI, Docker Compose, and Ansible for staging and selected production environments.
- Maintained monitoring, VPN connectivity, and segmented network resources.
- Worked with PHP/MySQL/Nginx-based environments and day-to-day infrastructure support tasks.

### **IT Assistant | Sole Proprietor | Jun 2018 – May 2019**

- Provided user and workstation support in office environments.
- Assisted with Windows Server setup, Mikrotik networking, VMware basics, and backup operations.
- Handled workstation provisioning, basic troubleshooting, and routine IT support tasks.

## **Education & Development**

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- Google Cloud Platform Fundamentals, Coursera, 2021 (160+ hours)
- Ongoing self-education: Kubernetes, CI/CD, Infrastructure as Code, cloud technologies